
Flender and Wikov announce service cooperation

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Flender, Bocholt and Wikov Industry a.s., Prague announce a comprehensive service cooperation for gear units from other manufacturers. Both companies look forward to this long-term and sustainable partnership. Plant operators will benefit from Flender's and Wikov's comprehensive service portfolio, now also available for gear units from other manufacturers. The key objective is to provide customers a one-stop-service, globally.

Plant availability is the key driver of economic success across many industries. Frequently, components from multiple manufacturers are deployed in a single application, which increases complexity of maintenance for operators. Flender's and Wikov's cooperation will enable their customers to benefit from a one-stop-service. Both companies are leading gear unit specialists, and well known for their comprehensive and competent service portfolio.

By combining resources, their customers will benefit from Flender's service network with more than 50 repair centers globally. Short distances between a customer's plant and a service center are a cornerstone of the business model, which ensures flexible and fast execution combined with Flender's proven highest quality.

"Our global set-up enables us to serve customers fast, and exactly according to their needs. This is key to further increase our customers' plant availability." says Nevzat Oezcan, General Manager Flender Customer Service.

Wikov has extensive and long-lasting experience regarding spare parts for gear units from other manufacturers, and hence can provide these with highest quality in short time. "Our engineering know-how enables us to offer customers our comprehensive service portfolio for all gear units, irrespective of the manufacturer." states Antonín Růžička, Managing Director of Wikov.

Customers across the globe now can rely on a single service partner for all gear units, due to the combination of customer proximity, highest quality and availability of spare parts, and the long-lasting service experience from Flender and Wikov. In addition, both companies will continue to offer their service portfolio for their original products.